

LCEMS POLICY BOARD
MEETING MINUTES
May 4, 2011

Members Present:

Mary Beth Crawford, M.D.
Chief Daryl McNutt
Chief Jeff Kowalski
Mayor Angela Kuhn
Chief Mike Wolever
Chief Ed Ellis
Assistant Chief Rick Helminski
Chief Kevin Bernhard
Dennis Cole
David Lindstrom, M.D.

Representing:

Hospital Council/St. Luke's
Whitehouse Fire Department
Sylvania Twp. Fire Department
Village of Whitehouse - Mayor
Toledo Fire & Rescue
Oregon Fire Department
Springfield Twp. Fire Department
Lucas County Fire Chief's Assoc.
Emergency Services
LCEMS Medical Director

Absent:

Mayor Tim Wagener
Mayor Michael Seferian
Mayor Michael Bell

Chief Rick Monto
Chief Barry Cousino
Leslie Kohli
Peter Ujvagi

City of Maumee, Mayor
City of Oregon, Mayor
City of Toledo, Mayor
Sylvania Twp. Trustee
Maumee Fire Department
Springfield Twp. Fire Department
Springfield Twp. Trustee
Lucas County Administrator

Attendees:

Pat Moomey
Brent Parquette
John Ziehr
Steve Memsic
Ken Coucher
Mike Ramm
Lt. Terry Glaze
Captain Jeff Romstadt
Chief Brian Byrd
Lt. Allison Armstrong
Mark Mullins
Jack Morash
Dr. Todd Brookens
Loren Boykin
Chief Harold Stanton
Chief Chuck Flack

LCEMS Communications Manager
LCEMS QA/QI
LCEMS CE
MedCorp Ambulance
First Care Ambulance
Mobile Care Ambulance
Toledo Fire EMS Bureau
Toledo Fire EMS Bureau
Toledo Fire
Toledo Fire EMS Bureau
Oregon Fire Dept.
ProMedica
PTN/Sylvania Fire
LCEMS Dispatch
JTVFD
JTVFD

Call to Order

Dr. Crawford called the meeting to order at 8:30 a.m.

Minute Approval

The minutes from the April 6, 2011 meeting were distributed to review. A motion was made to accept the minutes. Minutes were accepted as printed.

Committee Reports:

Medical Committee

No meeting to report

Paramedic Committee

Chief McNutt reported this committee met April 11th. An item for discussion was Regency Hospital and an issue LS6 had.

Dr. Lindstrom reported there have been cases where Regency Hospital accesses our service by calling 9-1-1 for interhospital transport. Dr. Lindstrom reported the hospital is a sophisticated long term care facility. They mostly call private ambulances to transport their critical patients when needed. These patients typically have IV drips and medications outside of our protocols. Dr. Lindstrom explained he doesn't have a solution yet and has had discussions with the director. Chief McNutt reported another issue discussed at the last meeting were the coolers in the life squads.

Dennis Cole reported four new coolers were purchased. The first one went out last week. We want to see how they hold up before we invest in more.

The next Paramedic Committee meeting is scheduled for May 9th.

CE Update

Brent Parquette reported April's CE was on trauma triage protocol which was emphasized in the skills station. May's CE will be on chart review with Dr. Lindstrom and protocol updates. Brent reported the delivery of the LUCAS (automated CPR device) will be covered in June's CE. There will be hands on training of the device and then the LUCAS will be distributed in July. Brent reported the he and John have used the LUCAS numerous times in the field and it works great.

EMS Billing Update

Revenue – Dennis Cole made available a revenue report. (attached) Dennis reported to date LCEMS received 778,167.54. The projected revenue this year is 2 million, which is \$700,000 below the 2011 budget estimate. Dennis reported we are curtailing spending and there have been no issues at this point. Dennis also reported he has researched into why the revenue is down.

Run Error Report – Dennis reported we have received an error report from MED3000. One of the primary issues is there is no narrative on many patient reports. MED3000 stated Medicare requires a narrative to be billable. Dennis said he will try to send a list out to the fire chiefs to have paramedics involved add a narrative addendum to the reports. He reported we went back to ZOLL to roll together the comments the paramedics made in the report to make a narrative. Also, it is now mandatory to have a narrative. Dr. Lindstrom will address this in CE.

ALS vs. BLS – Dennis Cole reported based on a legal presentation in October attended by MED3000, Medicare has provided guidelines on ALS vs. BLS. One of the illnesses they determined was BLS, are abdominal pain patients. MED 3000 looked over LCEMS runs and did an over conservative analysis of our runs and down-graded some runs to BLS. We reaffirmed with MED3000 that we were all ALS. MED3000 explained to us since we were all ALS we were a potential for an audit.

Patient Information Hit Rate – Dennis Cole distributed a “Hit Rate” distribution sheet. Dennis reported we had significant drop from last year. MED3000 has two ways to collect electronic information from the hospitals; Brought by and the Requestor method. Currently we are doing the “Brought By” method and currently we are trying to set up the “Requestor Method” with UTMC. Dennis explained with the “Brought By” method, it’s a uniform issue and the personnel who bring in patients are not properly identified. Dennis reported we are attempting to go back to the hospitals to change to the “Requestor Method”. Dennis asked the fire chiefs to go back to their personnel to ask them to clearly identify which agency they’re working for when they deliver a patient to the hospital so they have the correct information put in the chart.

Life Squad Request for Special Teams

Dennis Cole reported there was an issue on April 10th regarding a request for a life squad to attend Jerusalem divers in Ottawa County.

Pat Moomey made available an Incident Summary from the April 10th incident (attached). Pat explained the timeline and workload of Dispatch and why a life squad was not sent. She noted that an ALS unit was on scene from Ottawa County and an air ambulance was on scene.

Chief Wolever said in looking over the incident it appears 60% were available. Chief Wolever suggested a life squad be sent and fire department could back fill with one of their units.

Dennis Cole noted the county has no mutual aid agreements outside of Lucas County. We did not receive a mutual aid request from the incident commander. We do not have a policy to automatically send life squads with special teams and our primary mission is to provide ALS medical support to Lucas County.

Chief Stanton reported he understands. Chief Stanton reported Ottawa County had no idea how to deal with this situation or how to ask for a life squad. Chief Stanton reported his concern is for the divers not for the patient. His priority is for the responder. There was no ALS support for our diver.

A discussion ensued.

Chief Wolever again expressed that when a person asks for an assist, they should get it and then back-fill. He said there should be tiers to go through to get a life squad

Dr. Lindstrom reported Life Flight was there with a nurse and paramedic and as well as ALS and paramedics as well. There was a lot of resources on scene that should be able to support the team.

Dr. Crawford suggested considering the helicopters as an additional unit in the tier of triggers. There is an issue of geography and helicopters would be a benefit. We should set up a set of triggers that can be defined.

Dennis Cole said EMS will draft something up and bring back next month.

Chief Wolever suggested if this happens again in the meantime and LCEMS Dispatch can't send, send it over to Toledo.

Next Meeting and Adjournment

With no further business, the meeting was adjourned at 9:26 a.m. The next meeting will be **Wednesday, June 1st at 8:30 a.m.**

5/3/2011

REVENUE REPORT (NON-FUNDMENTS)

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Report criteria - Business units: WJDCS, Funds: 2070, Depts: 0720, Proj: (ALL), Accts: (ALL).

Period ending: 04/30/2011

BU	FUND DEPT	ACCOUNT DESCRIPTION	RECEIPTS WTD	RECEIPTS YTD	EST. REVENUE	EST.
	County Wide	412150 Other Fees	182,214.15	778,167.54	3,000,000.00	25.94
		412290 Sales - Personal Property	44,050.00	44,166.00	0.00	>100.00
		413100 Other Receipts	1,050.00	1,050.00	0.00	>100.00
		421300 Transfers In	0.00	0.00	8,795,845.00	0.00
		422300 Refunds	672.51	972.26	0.00	>100.00
	County Wide Total		228,026.67	824,355.80	11,795,845.00	6.99

Hit Rate %			
DROP OFF LOCATION	7/1-12/31	1/1-3/31	Interfaced?
BAY PARK HOSPITAL	73.96%	57.78%	Electronic
FLOWER HOSPITAL	71.60%	43.66%	Electronic
ST ANN MERCY	74.22%	52.73%	Electronic
ST CHARLES HOSPITAL	66.25%	46.88%	Electronic
ST LUKE HOSPITAL	83.39%	79.00%	Electronic
ST VINCENT MERCY MEDICAL	54.85%	34.81%	Electronic
THE TOLEDO HOSPITAL	61.66%	33.24%	Electronic
Hit Rate for ALL Hospitals 7/1/2010-3/31/2011		62.74%	

Incident Summary: April 10, 2011 - #JTF062 / #REM26793
- Water Rescue @ 21267 W Curtice E&W Rd, Ottawa County

TIMELINE:

1641- incident entered for Jerusalem Twp Fire by Oregon Dispatch

1645 – incident entered for LCEMS by Oregon Dispatch
-“Rescue requests a Life Squad for Divers”

1647 – after discussion with Oregon Dispatcher, LCEMS told incident is in Ottawa County and not an MCI request. Oregon Dispatch advised that Life Squad not responding, due to policy of MCI out of county incidents only – depending on squad call volume.

Additional phone calls completed by LCEMS, after another request for Life Squad is made through Oregon Dispatch. Verification with Ottawa County Sheriff Dispatch that ACLS was onscene and Life Flight was also onscene ; paramedics available onscene.

LCEMS work load:

During the time of Jerusalem Twp Fire’s incident (1641 to 1739 hours), LCEMS Dispatch handled 21 incidents (15 medical / 6 patch requests), and the following was the work load of the county Life Squads:

LS1 – Unconscious - Dispatched 1719 – (Oak)

LS2 – Difficulty Breathing – Dispatched 1635 – (Prentice)

LS3 – Motorcycle Accident – Dispatched 1644 (Alexis)

LS4 – Diabetic – Dispatched 1721 – (Utica)

LS5 – *Available*
-@1745 Dispatched to Stroke incident (Pelham)

LS6 – @ Hospital on Adult Trauma Protocol – Transported at 1625, Complete 1715

LS7 – *Available*
-@1751 Dispatched to Difficulty Breathing - (Holly Hill)

LS8 – *Available*
@ 1704 Dispatched to Chest Pains – (Mambrino)

LS9 – *Available*
-@1806 Dispatched to Injured Person (Whitehouse Sunoco)

LS10 – Seizure – Dispatched at 1633, Transporting 1654, Complete 1718

Incident History for: #JTF11000062 Xref: #TOF11014458 #REM11026793
 Entered 04/10/11 16:41:56 BY ORD2 /415OR
 Dispatched 04/10/11 16:41:56 BY ORD2 /415OR Wait Time = 00:00:00
 Enroute 04/10/11 16:41:56 Dispatch Time = 00:00:00
 Onscene 04/10/11 16:56:04 Enroute Time = 00:14:08
 Closed 04/10/11 17:39:08 Onscene Time = 00:43:04

Type: WATERRES (WATER RESCUE) Premise: NN
 Severity: 1 Priority: 1 DPR: Dspo: Alarm Level: 1 Tract:
 Group: JTF Beat: Police Area: Fire Area: EMS Area:
 Loc: 21267 W CURTICE E W
 Name: Addr: Phone:

/1641 (415OR) ONVIEW , NO MORE INFORMATION
 /1641 DISPER JTD1
 /1645 (414OR) \$CROSS #REM11026793
 /1655 (13505) \$CROSS #TOF11014458
 /1656 (415OR) ASSTOS JT310 121267 W CURTICE E W1
 /1658 (414OR) ASSTER JT323 121267 W CURTICE E W1
 #JT323 JERUSALEM TWP FD RESCUE
 /1702 ONSCNE JT323
 /1708 MISC JT310 , CANCELLED TFD
 /1708 MISC JT310 , KID IS OUT
 /1715 (415OR) AOR JT323
 /1739 AOR JT310
 /1739 AOR JTD1
 /1739 CLOSE JTD1

04/28/11 10:17:40 TO LCP FROM EM662:

Incident History for: #REM11026793 Xref: #JTF11000062
 Entered 04/10/11 16:45:44 BY ORD1 /414OR
 Selected 04/10/11 16:45:47 Open Time = 00:29:52
 Closed 04/10/11 17:15:36

Type: WATERRES (WATER RESCUE) Premise: NN
 Severity: 1 Priority: 6 DPR: Dspo: X Alarm Level: 1 Tract:
 Group: EMSA Beat: Police Area: Fire Area: EMS Area:
 Loc: 21267 W CURTICE E W
 Name: Addr: Phone:

/1645 (414OR) COPY , RESCUE REQ A LIFESQUAD FOR DIVERS
 /1645 \$CROSS #JTF11000062
 /1647 (R4984) SUPP TXT: VERIFIED WITH ORF DISP ... THIS IS IN OTTAWA
 CD - ADVISED LIFE SQUAD OUT OF COUNTY FOR MCI REF
 /1647 HOLD ONS - THIS IS FOR STAND BY FOR DIVERS
 /1658 MISC OLD-PRI/1 PRI/6
 , REQUESTED FOR LSB RESPOND AGAIN, VERIFIED THIS I
 /1658 MISC NOT MCI - 4 Y/O IN POND...
 , VERIFIED WITH OTTAWA CD SO... FOR ACLS ON SCENE .
 LIFE FLIGHT IS ON SCENE AND PARAMEDICS ..
 /1658 MISC , ADVISED ORF DISP THAT LSB IS NOT RESPONDING
 /1701 MISC , WEST OF N MARTIN WILLISOTN RD (APPROX LOC)
 /1715 CLOSE 04/10/11 D/X
 , ALL CANC - RECOVERED BODY